-Hello nice to meet you my name is Vasil, this is Christian

- hello.

-Whats your name?

-Michael

-Nice to meet you.michael So I ask a couple of questions if you feel like not answering any of them, just don’t.

-ok

-Have you ever used a housing website before?

-Yes I have

-Why did you used it?

-To being able to find an accommodation, for me to staying here

-ok, what was your experience using the websites?

- It was alright. I managed together. A room here, so I guess it worked.

-How did you filters and results?

- I guess there’s like a price range. There’s also like listed by room. Apartment housing you. By room

-So what dis you Find the most important and searching.

-I guess there’s also like the location. Radius those good. Also. Yeah, the room features to separate, like whole apartments from rooms. Is that so

-Was there anything you disliked about the site?

It’s like the most. I mean this is standard website. There’s not really much to complain about.

-How was the Communication with the agency?

-The whole process,?

-yeah

-So fontys send us an email. With the whole catalog of rooms. After I selected my room. Actually I don’t remember

-If You have to contact the agency directly. How would you like to be?

-I think. Like when I when I need to call him I call him through phone ‘cause it’s like the email part takes too long. Live chat would be nice, they don’t have. For now, so I can get like direct answer working fast I use phone.

-Thank you for participating in this interview

-Thank you